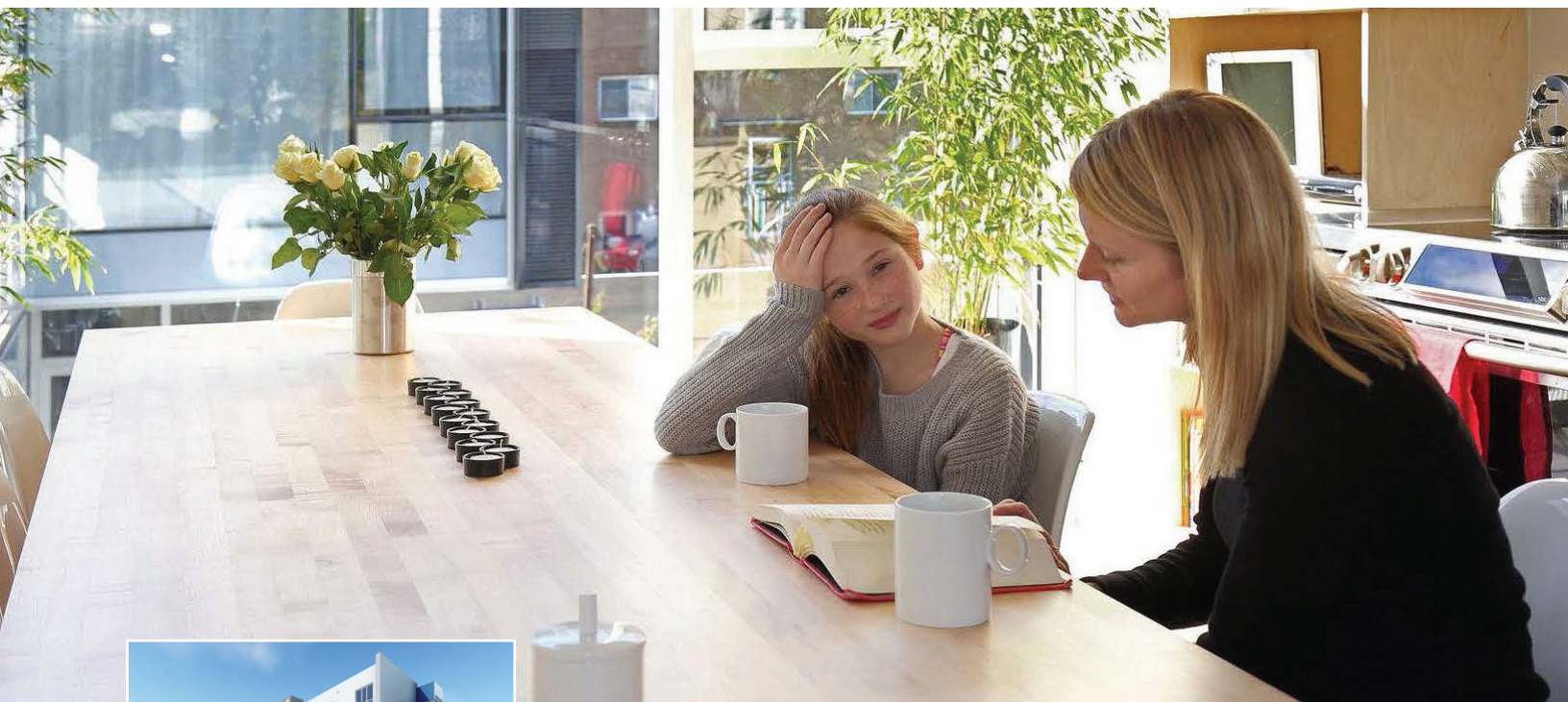




La Jolla Family House

A NEW HOME AWAY FROM HOME AT UC SAN DIEGO HEALTH



Patients from far and wide seek out the specialized services we offer at UC San Diego Health, the only academic medical system in the region and among the best in the world. Our innovative treatments and leading-edge facilities help to improve, extend and save the lives of those who face serious illness and injury. For patients and their families who must travel to us for treatment – whether from the outskirts of San Diego County or the other side of the globe – our Family House program helps ensure access to the care these individuals need.

THE FAMILY HOUSES AT UC SAN DIEGO HEALTH

Opening doors to exceptional care

For 25 years, Bannister Family House at UC San Diego Health in Hillcrest has been a haven of hope and comfort. Approximately 5,500 families have called it “home” while their loved ones received care, with many telling us that Bannister Family House was a key part of being able to access care at UC San Diego Health. Further, numerous research studies have shown that having family nearby and able to participate in care plans leads to better clinical outcomes as well as overall satisfaction for patients and their loved ones.

However, our capacity was limited to 18 families per month, with roughly 25 families turned away each month due to lack of space. With the addition of La Jolla Family House, we have grown our ability to provide housing to people who need it as part of their UC San Diego Health experience, and you can be a key part of the solution.

The next chapter: La Jolla Family House

Needing specialized clinical care services can be a challenging experience, regardless of when or where that need arises. However, when a loved one is hospitalized far from home, it can make what is already difficult exponentially more so. To help ease the burden on families facing that reality, UC San Diego Health expanded its housing programs through the establishment of the La Jolla Family House in 2020.

This new family house is situated near UC San Diego Health in La Jolla. It has already resulted in several major benefits to the program, including freeing up rooms at Bannister Family House for loved ones of people receiving care in Hillcrest.

Further, it has reduced travel time for families whose loved ones are being treated on our La Jolla campus — a trek of nearly 14 miles from Hillcrest that can take an hour or more during certain times of the day.

The La Jolla Family House is a critical component of the evolution of UC San Diego Health’s offerings.



The outdoor dining area opens onto the healing garden, a space to engage the senses and offer respite.

"I've learned that in the blink of an eye, anyone can become one of the 'other people' who needs help. This house is not just a place to stay – it is an emotional cradle of caring when you think you are alone and need a haven of understanding when things happen that you just don't understand."

*– Valerie and Kenneth Lawson / Honolulu, Hawaii
Former Bannister Family House guests (120 days)*



A place of hope and comfort

The La Jolla Family House offers a welcoming refuge for families of patients seeking care at our recently expanded La Jolla campus, within walking distance to clinical facilities such as Jacobs Medical Center, Moores Cancer Center and Sulpizio Cardiovascular Center.

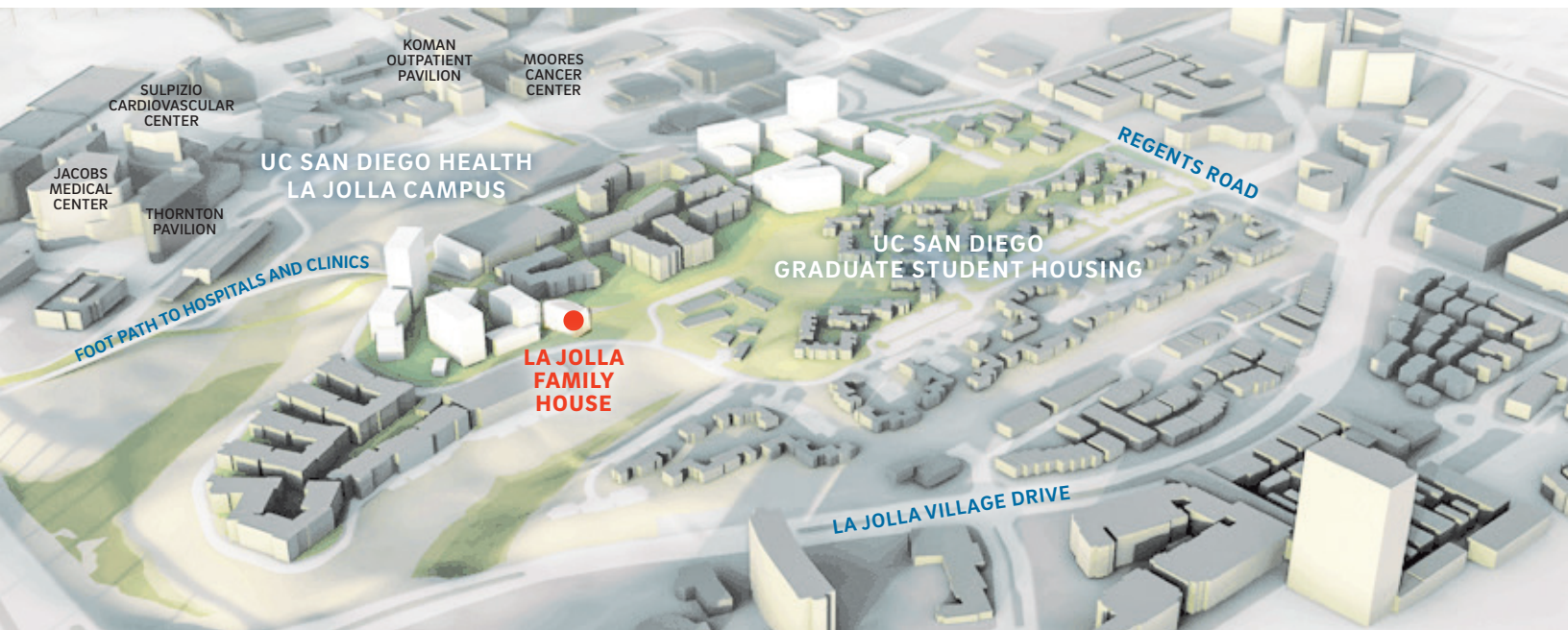
Our goal is to provide all the comforts of home: a place to sleep or rest, a kitchen to prep meals, a spot to do laundry, and community spaces where guests can interact with other families facing similar challenges. Some of the most common feedback we receive from guests is that it was incredibly impactful to be surrounded by other people going through the same experience. We strive to do more than just meet our guests' physical needs; we aim to create a supportive retreat for families at the moment they need it most.

The La Jolla Family House includes 25 hotel-style guest rooms, 15 furnished two-bedroom apartments, supportive services, two day-rooms, and a tranquility garden to inspire rest and rejuvenation during a stressful life event.

Located in the heart of the UC San Diego campus, the La Jolla Family House is part of an integrated residential living and learning community. A few minutes' journey from UC San Diego Health in La Jolla, guests also have access to fitness centers, outdoor spaces, cultural attractions and affordable dining options.

Providing welcoming gathering spaces, the first-floor lobby and lounge (above) and second-floor lobby (inset) also highlight contributions from generous donors and gratitude from past residents.





With your help, the La Jolla Family House will offer families a warm and welcoming retreat during their time at UC San Diego Health. This new facility will strengthen our efforts to create a healthier world — one life at a time — through new science, new medicine and new cures. Extraordinary patient care for everyone is at the heart of our vision, and we look to philanthropic supporters to help us extend our reach and better serve our community.

Together with your philanthropic support of the La Jolla Family House, we have the ability to significantly impact the future of health care so that we may provide patients and their families with the very best experience for years to come.

For more information about supporting the La Jolla Family House or making other contributions to advance our vital work, please contact:

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At the University of California San Diego, visionary donors help us unleash a diverse community of doers: those who imagine unexpected answers that can transform humanity for the better. Together, we foster bold scholars, researchers, healers, entrepreneurs and creators — because here, breaking new ground is the norm. Every scholar can become a changemaker. Every risk-taker can create a ripple effect. Every optimist can uncover a life-altering cure. Every person can change the world. **Because people are the point.**

UC San Diego Health